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5. USE OF SERVICE

- 5.1 We will provide the Service to you as long as You agree not to use the Service or allow anyone else to use the Service:
 - 5.1.1 for sending any communication, which is of an offensive, abusive, indecent, obscene or threatening nature or let anyone else use the Service for any of these purposes;
 - 5.1.2 to send or encourage the sending of any unsolicited advertising or promotional material;
 - 5.1.3 for auto-dialling, continuous or extensive call forwarding, telemarketing, fax broadcasting or fax blasting, continuous connectivity; call centres or internet cafes.

6. YOUR RESPONSIBILITY FOR CALLS

- 6.1 You are responsible for paying for all calls originating from, and charged calls accepted at the service address regardless of who made or accepted them. If You require a record of the names of persons making, receiving and/ or accepting calls then it is Your responsibility to keep such records. We accept no responsibility for providing such information or records.

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7. PASSWORD

- 7.1 We will provide You with a password for use with the Service. You should immediately change Your password when received.
- 7.2 If the password is lost or stolen, You must immediately notify Us by calling our Contact Centre and confirm such notice in writing. Upon receipt of verbal notice, We will make every effort to cancel the lost or stolen password(s) as soon as is reasonably possible under all the circumstances. You are responsible for all charges incurred against the password(s) prior to cancellation by Us.
- 7.3 We reserve the right to change Your password at any time subject to notice being given to You as is reasonable under the circumstances then prevailing.

8. ACCEPTABLE USE POLICY

- 8.1 You must comply with the terms of the Acceptable Use Policy (as amended from time to time) which is posted on Our website at www.time4lime.com.

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www.time4lime.com

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LIME



Schedule D
 Residential
 Service Specific Terms
 And Conditions –
 Netspeak Service

Cable & Wireless (Barbados) Limited

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These Service Specific Terms and Conditions together with the General Terms and Conditions apply when We provide Service to You. You are deemed to have accepted these Service Specific Terms and Conditions and the General Terms and Conditions when You sign the Service Application Form.

1. DEFINITIONS

1.1 In these Service Specific Terms and Conditions:

equipment means such telephone equipment purchased by You from Us for use with the Service.

network means Our telecommunications network by which We provide the Service under this Agreement.

Service means the enhanced communication service whereby communications are converted to internet protocol and are transmitted as data over the network.

1.2 Reference should be made to the General Terms and Conditions for any definitions which are not specifically included in these Service Specific Terms and Conditions.

2. SERVICE REQUIREMENTS

2.1 In order to use the Service You require (a) a broadband connection; (b) a telephone device provided by Us; (c) a broadband, cable or other high speed internet access modem with an Ethernet port; and (d) an Ethernet cable.

3. TELEPHONE DEVICE

3.1 In order to use the Service You must purchase the telephone device from Us.

3.2 The telephone device is Your property. Any theft of or loss and/or damage to the telephone device is at Your sole risk.

3.3 We will grant to you a warranty consistent with the manufacturer's warranty. Should the telephone device not comply with the guarantees stated in the applicable legislation in force from time to time during the applicable warranty period We will replace the telephone device with a device of a similar type if one is available.

3.4 The provisions of Clause 3.3 shall only apply where the telephone device has not been misused mishandled, overloaded, amended, modified or repaired in any way by You, Your servants or agents, or any other person not authorised by Us for the purposes thereof or used for any purpose other than that for which it was designed and You provide Us with proof of purchase of the telephone device..

4. PROVISION OF SERVICE

4.1 Since the Service will be transmitted through the public Internet, You understand that there may be power outages or Internet service disruption and that You may experience some disruptions in the Service. Additionally, You also understand that calls to or from the public switched telephony network are not encrypted and as such, could be potentially subject to eavesdropping by third parties over the public Internet. We will not be liable for any disruption, delays, eavesdropping or other omissions in the Service.

4.2 Voice Over Internet Protocol utilizes, in whole or in part, the public internet and third party networks to transmit communications. You acknowledge and understand that We cannot guarantee that communications using the Service are completely secure.

4.3 You acknowledge and agree that:

4.3.1 We can only provide the Service in areas of Barbados in which We are technically able to provide high speed internet access;

4.3.2 the Service does not function in the event of a power failure and should there be an interruption in the power supply the Service will not function until power is restored;

4.3.3 the Service does not function in the event of interruption in Your broadband service;

4.3.4 the Service will only access emergency numbers in Barbados if the Service is used outside of Barbados;

4.3.5 there is no access to emergency numbers in Barbados in the event of a power failure or interruption in Your broadband service;

4.5.6 the quality of telephone calls made using the Service depends on the speed of Your broadband service and the purpose for which You are using Your broadband service at the time that You make a call (e.g. if you are downloading content from the Internet and making a telephone call at the same time the quality of that call may be affected);

4.5.7 You are responsible for the installation and configuration of the equipment and any other equipment and/or apparatus at Your service address necessary for use of the Service;

4.5.8 We do not control, or have any knowledge of, the content of any communication(s) spread by the use of the Service. The content of the communication is entirely the responsibility of the person from whom such content originated. You, therefore, may be exposed to content that is offensive, indecent or otherwise objectionable. We will not be liable for any type of communication spread by means of the Service;

4.5.9 the Internet is made up of many interconnected networks and therefore We can make no warranties regarding the performance, reliability or integrity of these networks. You further acknowledge and agree that it is technically impracticable to provide a fault free service and that We do not undertake to do so.