

Fold

Fold

Fold



Fold

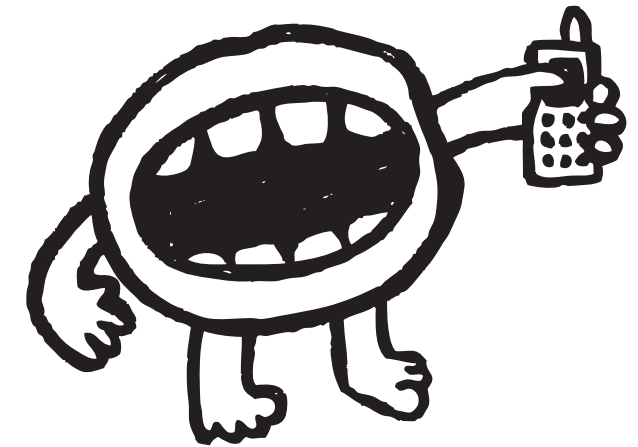
Fold

Fold

www.time4lime.com

Landline | Internet | Mobile | Entertainment

LIME



Schedule B
 Residential
 Service Specific Terms
 And Conditions –
 Post Paid Mobile Service

Cable & Wireless (Barbados) Limited

These Service Specific Terms and Conditions together with the General Terms and Conditions apply when We provide the Service to You. You are deemed to have accepted these Service Specific Terms and Conditions and the General Terms and Conditions when You sign the Service Application Form.

1. DEFINITIONS

1.2 In these Service Specific Terms and Conditions:

“Service” means the mobile services We provide to You.

“SIM Card” means the Subscriber Identity Module used with GSM compatible mobile phones to access the Service.

1.2 Reference should be made to the General Terms and Conditions for any definitions which are not specifically included in these Service Specific Terms and Conditions.

2. SALE OF MOBILE EQUIPMENT

2.1 Sale of mobile phones shall be on the following terms and conditions:

2.1.1 all risks in a mobile phone shall pass to You upon delivery. Unless otherwise specified delivery shall be deemed to take place when the mobile phone has been delivered to You or to the location specified by You;

2.1.2 until We have been paid in full for a mobile phone supplied to You, You shall hold the same in a fiduciary capacity as bailee for Us, and legal and beneficial title to such mobile phone shall remain with Us and You shall store it in such a way that it is clearly Our property;

2.1.4 We shall use all reasonable endeavors to supply mobile phones in accordance with the specification therefore; and.

2.1.5 We shall use Our reasonable endeavors to ensure that all technical information, particulars of mobile phones and performance specifications and performance descriptions submitted by Us are as accurate as possible, but are not to be treated as binding or as forming part of this Agreement or part of any contract between Us. We shall provide You with any user manual for a mobile phone as supplied by the manufacturer.

2.2 Operating supplies are not included as part of mobile phones.

3. MOBILE PHONES NOT PROVIDED BY US

3.1 When You subscribe to the Service but use a mobile phone not provided by Us that mobile phone must comply with standards to be determined by Us. We can change these compliance standards at any time during Our agreement by providing You with thirty (30) days notice in writing before any changes take effect.

3.2 If You use a mobile phone that We did not provide We can only provide the Service to You if We can program Your phone. You agree that it is Your responsibility to give Us all information, which We need to do this, including the manufacturer of the mobile phone, and the initialisation and programming instructions for the mobile phone. We are under no obligation to obtain this information from the manufacturer or any other source. We cannot guarantee provision of the Service to You when You use a mobile phone not supplied by Us.

4. LOST/STOLEN MOBILE PHONES AND SIM CARDS

4.1 If Your mobile phone and/or SIM Card is lost, stolen or damaged, You must call our Contact Centre immediately and We will bar the mobile phone from making or receiving any calls. You must confirm Your report in writing within fourteen (14) days. If the mobile phone/SIM Card is subsequently recovered You must request in writing that We lift the bar on the mobile phone. You are responsible for paying all charges resulting from use of the mobile phone and/or SIM Card until You notify Us in writing of its loss, theft or damage.

5. PROVIDING SERVICES

5.1 Wireless systems use radio channels to transmit voice and data communications over a complex radio network. We will make all reasonable efforts to ensure privacy while using a mobile phone, however privacy cannot be guaranteed and We will not be liable to You for any lack of privacy which You may experience while using the Service.

5.2 We will provide the Service to You as long as You agree not to use the Service or allow anyone else to use the Service:

5.2.1 for sending any communication (text and/or voice, still and or video photographs or images) which is of an offensive, abusive, indecent, obscene or threatening nature or let anyone else use the Service for any of these purposes; or

5.2.2 to make calls, send text messages and/or send still and or video photographs or images, or allow others to use the Service to make calls, send text messages, and/

or send still and or video photographs or images that cause any nuisance, annoyance, or inconvenience to anyone; or

5.3.3 to attach any device to the mobile phone, or use any procedure to avoid, evade or reduce payment of Our charges or let anyone else do so; or

5.3.4 to attach to a mobile phone or Our property any electrical or mechanical device without Our written consent.

5.4 You must only use mobile phones, SIM Cards and accessories that have been approved for use with the network and follow relevant laws, regulations and rules that apply to use of the Service and the network.

6. SIM CARDS

6.1 GSM compatible mobile phones only work with a SIM Card. This card contains a microchip that identifies You to Our network. It stores information about Your phone number, service and registration and provides the memory for Your phone book and stored messages. For Your security You should add a personal security code to Your SIM Card to prevent unauthorised use of Your phone. The Service will not work without the SIM Card so You must keep it with You at all times.

6.2 The SIM Card is Your property and You must keep Your SIM Card safe and in good condition. Any loss of, or damage to a SIM Card is Your responsibility and You must purchase a replacement SIM Card. A replacement fee will not be charged in the event that a SIM Card is faulty or defective and returned to Us within the applicable warranty period.